

Installing EASE 4.3 in Vista and Windows 7

EASE 4.3 (and EASE J R 4.3) are compatible with both 32 bit and 64 bit versions of Vista and Windows 7.

If you are installing version 4.3 on a computer that has never had EASE installed on it, download EASE 4.3 and the associated EaseGuard Zip files and follow the Installation Information PDF on the AFMG download portal.

If you are installing 4.3 on a computer that has or had at one time an earlier version of EASE 4.x installed on it, you need to take extra precautions. Failure to follow these instructions will most likely create problems that will take time and effort to resolve.

- 1.) Upload your license key. Otherwise, it will be 'lost' in the process and you will have to obtain a replacement key from AFMG.
- 2.) Disable (turn off) any third-party software firewall and network security systems. This is more important with today's increasingly sophisticated systems than it has been in the past.
- 3.) Do not use Windows Add/Remove to remove the existing EASE installation. The EASE 4.3 install program does a much better job of getting rid of any files that will interfere with the new installation.

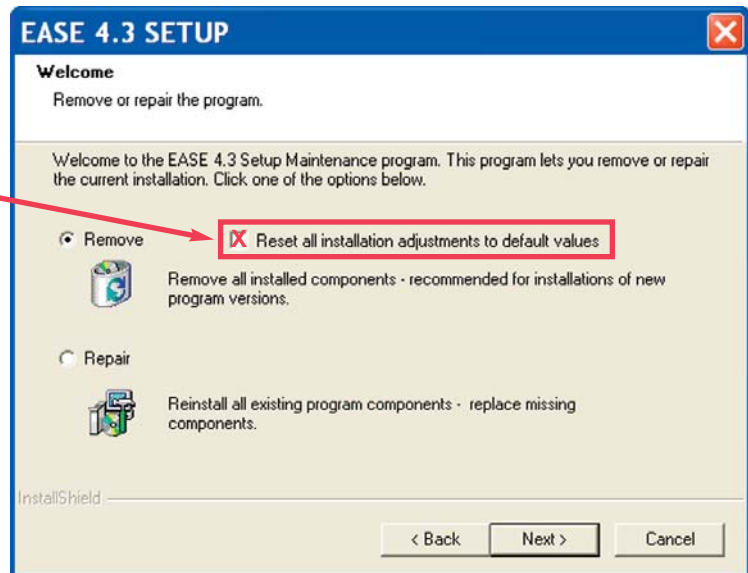
- 4.) When the EASE 4.3 Setup window opens, select **Remove** and **Reset all installation adjustments to default values**.

This is critical as you will have problems if you don't check "Reset all installation adjustments to default values".

The path structure used by earlier versions of EASE is different than the one Microsoft has adopted for Vista and Windows 7. Checking *Reset all installation adjustments to default values* assures the right path structure will be used for the 4.3 installation.

For more information on this subject, please refer to pages 8 to 10 of the EASE 4.3 Tutorial Manual. Go to

<http://www.renkus-heinz.com/support/software-support/ease-support/tutorials/tutorials.html> and open Chapter 1.



- 5.) Use the *Remove* button under *EASE/Help/Register/Licensing by File/ Termination* to remove all license information from your computer and then use Windows *Add/Remove* to uninstall EaseGuard.

- 6.) Install EASE 4.3 and EaseGuard using the files you downloaded from the AFMG download portal.

- 7.) Open EASE and follow the prompts to download your license key.

Additional information on Vista and Windows 7 installations follows on the next page.

Installing EASE 4.3 in Vista and Windows 7 (continued)

Additional Vista & Windows 7 Precautions

Both Vista and Windows 7 include UAC (User Account Control), a security feature Microsoft added to Vista and Windows 7 to help protect the operating system from malicious software. UAC affects the way folder paths and registry entries are handled when installing programs by using a method of "Virtualization."

If UAC is enabled (on) when EASE is installed, EASE will only be available for the user logged-in at installation, but no other users on that computer. Disabling UAC after EASE is installed and licensed will break the EASE license path and whoever tries to use EASE will receive permission error messages. Re-enabling UAC will restore the path

If UAC is disabled (off) when EASE is installed, EASE will be available for all users on that computer.

In general, we recommend leaving UAC enabled (on) unless you have a specific need for multiple users to run EASE on the same computer.

To find out more about Windows Vista and Windows 7 UAC settings please click on the links below:

Windows 7 – <http://windows.microsoft.com/en-US/windows7/Turn-User-Account-Control-on-or-off>

Windows Vista – <http://windows.microsoft.com/en-US/windows-vista/Turn-User-Account-Control-on-or-off>

